

GRINDER PUMP INFORMATION SHEET

If your property is connected to the Municipal Sewer line with a Grinder Pump, this Information Sheet is designed to give you some basic information and guidelines.

Know where your Alarm Panel is. The alarm panel will indicate when your Grinder Pump is not working.

- Your alarm panel should be mounted on the outside of your house near where your pump is located. If your alarm panel lights up, you should contact our department for inspection and service.

Mark and Clear the Cover. The cover to your Grinder Pump is also its vent.

- You should keep it clear from debris and snow. Mark its location in case you need emergency service.

Back Flow Problems: You should know that your system is equipped with a check valve from the main line to your pump. This prevents any back flow from the main line to your Grinder Pump. If you experience any back flow into your drains do the following:

- Stop using water immediately and check your Alarm Panel and the circuit breaker that serves the Grinder Pump.
- Call your plumber to check your inside lines
- Lastly, call our department for inspection and service.

In case of power outages, you should conserve your water use. The Grinder Pump requires electricity to operate. Follow these tips for reducing wastewater:

- Flush only when necessary; refrain from using showers and sinks.
- Use a closed basin for washing and discard water outside.

If you have been without power for 24 hours, call our department for service. If necessary, a worker will come out to your property with a portable pump and empty your Pump Chamber. A recorded **Grinder Pump Easement** allows our workers legal access onto your property when an emergency arises.

- Call 781-585-4058 if you are unsure if you have a recorded Easement.

It is illegal to connect your Sump Pump to the Municipal Sewer System. Illegally connected sump pumps can cause your Grinder Pump to overwork and void its warranty. If your Grinder Pump fails and it is determined that your sump pump was connected, you will be responsible for replacing the Grinder Pump. Connected Sump Pumps can also cause wastewater to discharge out of the Grinder Pump and foul the ground it sits in.

PHASE 2 CUSTOMERS - Your new pump is warranted for 3 years. For service please call F.R. Mahony at 508-765-0051. They will respond to your call within 24 hours.

**KINGSTON WASTEWATER TREATMENT PLANT 781-422-2253
EMERGENCY PAGER 781-409-5669 Leave a Phone Number**