

Kingston Cable Advisory Committee Survey
kingstoncable@gmail.com
www.kingstonmass.org

The Kingston Cable Advisory Committee is negotiating a new contract for the town with Comcast. This survey *only* pertains to cable television. PACTV, (channels 13 + 14), is our local public access provider and depends on cable subscribers through Comcast for support. To complete this survey online, visit www.kingstonmass.org and click the "Cable Survey" link. Thank you for your participation in this survey as your input is important to the Town of Kingston.

This survey is for residents of Kingston only, one per household.

Please provide your address (used for verification only, this information will not be used for anything else).

1. Do you subscribe to Comcast Cable Television?

Yes_____ No_____

Why or Why Not? _____

2. I am happy with the cable television service Comcast provides.

Strongly agree_____ Agree_____ Disagree_____ Strongly disagree_____

Comments_____

3. Do you watch local access television (PACTV, channels 13 and 14)?

Yes_____ No_____ Don't have/Not Available_____ What's PACTV?_____

Comments_____

4. Would you like to see more local government and educational programming, (school events, town meetings, etc), on cable?

Yes_____ No_____

Comments_____

5. To support more local educational, government, and public access programming, how much would you be willing to increase your monthly cable bill?

Over \$2_____ Up to \$2_____ Up to \$1_____ Up to \$.50_____ Nothing_____

Comments_____

6. Have you ever had to call Comcast Customer Support? If so, can you describe the experience?

7. If another provider arrives in Kingston providing the same services for the same price as Comcast, would you switch?

Yes_____ No_____

Please explain:_____

Thank you for taking the time to complete our survey.

You may drop this survey off at the Town House in the Cable survey box at the Town Clerk's office or mail to Cable Advisory Committee, 26 Evergreen St, Kingston, MA 02364

If you have other questions, comments, or complaints regarding cable television in Kingston, please email kingstoncable@gmail.com.

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Kingston, MA 02364